

How To Watch Acorn TV

- You will need a computer or device with a web browser, an email address and your library card number to create an RBdigital (Acorn TV) account. If you already have an account from using RBdigital magazines in the past, then log into Scarsdale Library's RBdigital web site using the link in the next step.
- Use your web browser and go to the library's RBdigital web site (<http://scarsdaleny.rbdigital.com/>).
- Click the "Register" button (upper right side of screen) to create a new RBd account. Chose a password that is at least 6 characters long.
- Click the menu icon in upper left of screen.
- Select the Home or Entertainment link.
- Select the Acorn TV link (<http://scarsdaleny.rbdigital.com/service/browse/acorn>) and you will be prompted to log in. Be sure to use the same login credentials you used to create the account on the RBdigital site.
- Now use your mobile device and install the RBdigital app.
- If you already installed the Acorn app, delete it and use the RBd app instead. If you installed the RBdigital app and it's not working, delete it and reinstall it.
- Sign into the RBdigital app using the exact same information you used to sign in using your computer and the RBdigital website (<http://scarsdaleny.rbdigital.com/>).
- Every 7 days your license expires and you have to use a computer or app on a smart device to log in and get another 7 days.

New Accounts cannot be created from within the app. A new account must be created using Scarsdale Library's **RBdigital website** before any mobile apps are installed and activated or else an error message will be displayed. A Scarsdale library card is needed and the Scarsdale Library's **RBdigital site** must be used to create a new account. Once you go to the Acorn website or open the RBd app and select Acorn, you should be prompted to log in again. Be sure to use the same email and password at both login screens of the website or app.

Smart TV's: since there is no RBdigital app for smart TV's, create an account using a device with a web browser and Scarsdale Library's RBdigital website (<http://scarsdaleny.rbdigital.com/>) Next, check out a title and get a 7 day license. Then install and log in to the AcornTV app on the TV. After 7 days access you must use the RBdigital website or app again to checkout a new license.

Acorn TV / RBdigital Support:

If you have technical issues with the RBdigital app not working, contact RBdigital / Acorn TV Support directly at:

Phone: 877-77-AUDIO / 877-772-8346, available Monday thru Friday 8:30 am to 5:00 pm (Eastern Time).

Email: yoursupport@recordedbooks.com

Email Support Form: <http://scarsdaleny.rbdigital.com/help/help-ticket>

Getting a reply from RBdigital by email typically takes 2 business days. Calling them during the hours listed above should provide speedier assistance.